

Prescription Policy:

If a mail-in prescription company is used, you are required to either mail-in the prescription yourself or bring the required form to the office the day of your appointment. The form must be filled out with your correct information if you would like it faxed on your behalf.

If you require a refill from a mail in order, please have the company send a request form to the office.

Charleston OB/GYN does not call insurance carriers for prior authorization of prescription medications. It is the patient's responsibility to have any required authorization form faxed to our office at 843-745-9428 by the insurance carrier each time authorization is required. Additionally, Charleston OB/GYN does require that you allow 72 business hour for completion and turn-around of medication authorization forms once received in our office.

New prescriptions and Pain Medications always require an office visit and will NOT be ordered by the after-hours provider on-call.

For prescription refills, contact your pharmacy for fastest service. The pharmacy will contact our office for authorization.

Prescription Refill Request require a MINIMUM of 48 business hours notice for all prescriptions other than Controlled Substances which require a minimum of 72 business hours notice.

Same Day Refill Request will not be processed.

If your prescription is greater than twelve months old, an office visit will *always* be necessary to renew the prescription.